

STCW Code Table A-V/2-1
Specification of minimum standard of competence in
passenger ship crowd management training

Ref: <https://www.edumaritime.net/stcw-code>

Source: IMO

Column 1	Column 2	Column 3	Column 4
Competence	Knowledge, understanding and proficiency	Methods for demonstrating competence	Criteria for evaluating competence
<p>Contribute to the implementation of shipboard emergency plans and procedures to muster and evacuate passengers</p>	<p>Knowledge of the shipboard emergency plans, instructions and procedures related to the management and evacuation of passengers</p> <p>Knowledge of applicable crowd management techniques and relevant equipment to be used to assist passengers in an emergency situation</p> <p>Knowledge of muster lists and emergency instructions</p>	<p>Assessment of evidence obtained from training and/or instruction</p>	<p>Actions taken in case of an emergency are appropriate and comply with established procedures</p>
<p>Assist passengers <i>en route</i> to muster and embarkation stations</p>	<p>Ability to give clear reassuring orders</p> <p>Ability to manage passengers in corridors, staircases and passageways</p> <p>Understanding the importance of and having the ability to maintain escape routes clear of obstructions</p> <p>Knowledge of methods available for evacuation of disabled persons and persons needing special assistance</p> <p>Knowledge of methods of searching passenger accommodation and public spaces</p> <p>Ability to disembark passengers, with special attention to disabled persons and persons needing assistance</p> <p>Importance of effective mustering procedures, including:</p> <p>.1 the importance of keeping order;</p>	<p>Assessment of evidence obtained from practical training and/or instruction</p>	<p>Actions taken conform with emergency plans, instructions and procedures</p> <p>Information given to individuals, emergency response teams and passengers is accurate, relevant and timely</p>

Table A-V/2-1

Column 1	Column 2	Column 3	Column 4
Competence	Knowledge, understanding and proficiency	Methods for demonstrating competence	Criteria for evaluating competence
	<p>.2 the ability to use procedures for reducing and avoiding panic;</p> <p>.3 the ability to use, where appropriate, passenger lists for evacuation counts;</p> <p>.4 the importance of passengers being suitably clothed as far as possible when mustering; and</p> <p>.5 the ability to check that the passengers have donned their life jackets correctly.</p>		